# 12. Specialized Service or Arrangements

#### 12.1 General

Specialized Service may be provided by the Telephone Company, at the request of a customer, on an Individual Case Basis, if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within issuing carrier territories.
- The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

# 12.2 Rates and Charges

Rates and charges and additional regulations, if applicable, for specialized service arrangements will be provided on an Individual Case Basis.



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